Judicial Information Systems Committee (JISC)
CIO Report
August 25, 2017

Appellate Court Enterprise Content Management System (AC-ECMS) Project (Phase 1)

At the last JISC meeting in June, Court of Appeals – Division 1 had not yet gone live with the new OnBase system. Since that time, all four implementations of OnBase to the Appellate Courts (Release 1) have been successfully completed. All Appellate Courts are now using a single common DMS. The contract with ImageSoft has ended. However, ImageSoft is continuing to work on a couple of system issues under the warranty period of the contract that involve document indexing and Optical Character Recognition (OCR):

During the next fiscal year (July 2017 – June 2018), AOC and the Appellate Courts will focus on the stabilization and continued maturation of the system (a.k.a. Release 2). Release 2 will be completed with the existing AOC support staff and does not require additional funding.

In addition, AOC and the Appellate Court Clerks developed an *Appellate Courts Technology Strategic Plan* that lays out a phased approach for the next five years for requesting funding to continue implementation of the long-term comprehensive vision for electronic Appellate Courts.

Courts of Limited Jurisdiction Case Management System (CLJ-CMS) Project – RFP & Contract Negotiation Status Update

On 6/23, the JISC approved the award of the CLJ-CMS RFP to the Apparent Successful Vendor (ASV) – Journal Technologies. Following that decision, AOC received two letters of protest from Tyler Technologies regarding the contract award to Journal Technologies. The first was received on 7/26 and the second on 8/2. According to the terms of the RFP, the protest went to the Deputy Commissioner of the Supreme Court for review and a decision on its validity. The Deputy Commissioner has 15 business days to review the protest and make a decision (unless more time is needed). Currently, the date for the decision has been extended to no later than August 24th due to the second protest letter (unless it is extended).

Meanwhile, AOC has continued preparations with our Contracts Office and our Special Assistant Attorney General, Rich Wyde, for contract negotiations with Journal Technologies. The first round of negotiations occurred August 8-10.

Expedited Data Exchange (EDE) Project

The EDE Program continues to prepare for the planned case management system implementations in King County. Since the last JISC meeting in June, there have been two noteworthy changes to report:

1. At the last Project Steering Committee meeting in July, King County District Court announced a schedule delay to their planned implementation date. The original implementation was planned for August 17 – 21, 2017 but is rescheduled for October 27 – 30, 2017. The planned Phase 1 implementation by King County District Court will consist of limited civil case, which includes civil cases that do not have well-identified persons.

   The King County Clerk's Office (KCCO) planned implementation date for all King County Superior Court cases has not changed and is still scheduled for January 2, 2018.

2. AOC is in the process of simplifying the Enterprise Data Repository (EDR) data model to reduce the level of effort required to integrate with the EDR. There are many benefits to simplifying the data model; however, a significant amount of work remains to be completed to prepare the EDR, integrate the two King County case management systems, and modify the JIS applications and data exchanges to source data from the EDR. Even with the simplification underway, it presents a significant risk to the project because we are running out of time before the King County case

management systems are implemented. AOC is mitigating the risk by having project staff working closely together to identify and resolve roadblocks as early as possible.

Superior Court Case Management System (SC-CMS) Project

The SC-CMS project team is working hard to prepare for the next Go-Live Event 6 in October with seven counties (Clallam, Island, Jefferson, Kitsap, San Juan, Skagit, and Whatcom). In addition, the project team has started meeting with the Event 7 counties to begin planning for their implementations. The team is also continuing discussions with Spokane County to address their implementation needs. Project team continues to do a lot of traveling throughout the state to demonstrate *Odyssey* and meet with each county.

AOC Interfaces with Partner Agencies

AOC has a great working relationship with our agency partners. The CIO's and their Deputies from AOC, DOL, and WSP meet quarterly to discuss each agency's internal projects that will have an impact on partner agencies. Both DOL and WSP have been engaged in numerous internal projects to modernize/replace their legacy systems similar to AOC. Historically, AOC has been able to manage many of the hours required to make system changes without impacting other internal projects. However, the volume and timing of these interagency technology requests is becoming more and more of a concern as they may/will impact our internal staffing resources assigned to other high priority AOC projects. While AOC does not necessarily have control over the timing for when interagency work needs to be completed; many of these interagency system changes must take place to continue to keep the court systems functioning properly and sharing information.

Below is a list of known partner agency projects, their timelines, and ITG status:

IT Governance Number	Agency	Project Name	Short Description	Implementation Date	Current Status
ITG 240	DOL	DRIVES (Phase 2) – Driver Licensing	• Implement Driver Licensing functions in the new DRIVES COTS system. • Real ID Compliance. • Replace 90+ interfaces.	9/2018	✓ Initiated and Endorsed by AOC. • In Analysis.
ITG 242	WSP	PCN Number Change	• Increase length of PCN from 9 digits to 16 digits. • Check digit routine will also be changing		✓ Initiated and Endorsed by AOC. • In Analysis.
ITG 243	DOL	Random Driver Licenses Numbering Assignment	Personal Identification Code (PIC) Change to Random Driver License Numbers	9/2018	✓ Initiated and Endorsed by AOC. • In Analysis.